

This photography service allows you access to the best highlights from this Caribbean experience to look back on and remember with fond memories! Beautiful high-quality images of the fabulous destinations explored, powerful performances of our special guests on ship, and the overall cruise experience will be captured in exquisite detail.

## **Digital Photo Package Frequently Asked Questions**

**Do I get to choose which photos I want or are they preselected?** You get to choose the photos you want to fulfill your photo package quantity. Everyone wants something different, so I leave it up to you as to which ones you want specifically. If you purchase them ALL, then no need to worry about narrowing down your favorites – you'll get them ALL!

How many photos are in the Premium Package of ALL photos? This will vary by cruise, but you can expect conservatively over 250 photos and, in most cases, well over that, so the value is incredible compared to the Primary and Pro package quantities. One of the great things about this package is that you get them ALL and don't have to make choices on which photos to do without to fulfill a package quantity.

**Do I receive printed copies of the photos?** No, you'll receive the digital jpg file of the edited images from your cruise, so you have them for a lifetime! This provides you flexibility to share the photos electronically with friends and family that didn't get to experience the cruise, print images if you want to, make a photo book, etc.

**How do I receive the digital files?** A link is emailed to you allowing for one download of the files from a zip file directly to your computer or smart phone. All instructions will be provided at the time the link is sent.

Are you able to set up time to take photos of me specifically? I'm happy to take photos of you when you see me on the ship or at port destinations spontaneously, however I'm not able to specifically schedule time for personal photos. It's difficult to schedule given everyone's varying schedules and limited connectivity on ship. There will be photo wristbands given to you that you can wear so it makes it easier for me to spot you on ship and at the port destinations too!

Will you be on the excursions I am on as well? Not necessarily. If it happens to work out that way, then it would be by chance and quite wonderful! That said, each person likes to experience different things while at port, so it's not that feasible to plan.

May I buy a photo package and share the photos with others on the same cruise? The packages are priced per household and intended to be shared with those who didn't have the opportunity to join the cruise. There will be one download available for each household who purchases a package. A great deal of effort, time, editing, care, and joy goes into this service providing you the ability to fully enjoy the experience and receive high quality beautifully edited images for a lifetime! Many on previous trips have considered it a great investment and I'm hopeful you will agree.

What is your refund policy? It is my desire for you to be 100% happy with the photos and I work hard to make that happen! That said, if a link to download the photos has *not* already been sent to you, then refunds can be made up to 30 days after the photographs are sent out for review. After 30 days, or if a link to download photos has already been sent to you, then no refunds can be made.